

Piper Street Elevators
Vendor Guidelines

The Piper's Freight Elevator is located in the middle of Piper Street, which is a one-way street off, of York Street, along the North Side of Fairmont Royal York. Once you turn onto Piper Street, please follow the street until you see the roll up doors on your right hand side.

It is essential that the Piper Street Elevator remains functional and free of damage and to do so, the following steps must be, adhered to before, during and after its use:

- Both your load-in and load-out times must be, reserved and confirmed, by your Event Sales and Services Manager at the Hotel. If you are an Exhibitor, you must contact the Exhibit Manager to reserve a time for your load- in/load-out through the Piper Street Elevator and Main Service Elevators. If you have not reserved the elevator(s), access may not, be guaranteed.
- Upon arriving at the Piper Street Elevator's entrance, please pick up the house phone located at the elevator door and ask for our Security Team or call Security Duty Phone (647-262-0771).
- Upon Security's arrival, they will review the rules and expectations for use of the elevator as well as direct you to the Main Service Elevators located on the A (Avenues) level.
- If multiple trips are required, the large Service Elevator #17 must be, placed, on independent service to avoid issues where the doors close on people or property.
- Only the Service Elevator provided by Security is to be use. It is strongly recommended that either someone be assigned to keep watch over the designated Service Elevator or to arrange a sign to indicate the Service Elevator is reserved and in use to avoid other staff from taking it.
- Any issues or damage is to be, reported to Security immediately.
- Please ensure your truck is not obstructing Piper Street during business hours, especially while Hotel deliveries may be underway. Please note there is no parking available in front of or near the Piper Street Elevator. This loading area is a tow-away zone, and all vehicles must be, removed from this area once unloaded/loaded.
- Once inside the Service Elevator, you can take it to whichever level in the hotel as required.
- Security will be, provided with a report, outlining all Piper Street Elevator usage, to use as a reference.

NOTE - you will need to come with a truck that has a lower deck as the docks on Piper Street are on street level

Elevators Dimensions

Piper Lane Elevators

Door Opening

Width 6' 10"

Height 6' 11"

Weight Load: 4991 lbs. (2264 kg)

Interior

Depth 6' 10"

Width 7' 9"

Height 7' 0"

Service Elevator Car 17th

Door Opening

Width 4' 2"

Height 6' 11"

Weight Load – 3993 lbs. (1811 kg)

Interior

Depth 7' 1"

Width 4' 9"

Height 7' 9"

Regular Service Elevator

Door Opening

Width 3' 4"

Height 6' 9"

Weight Load: 2640 lbs. (1200 kg)

Interior Opening

Depth 6' 6"

Width 4' 9"

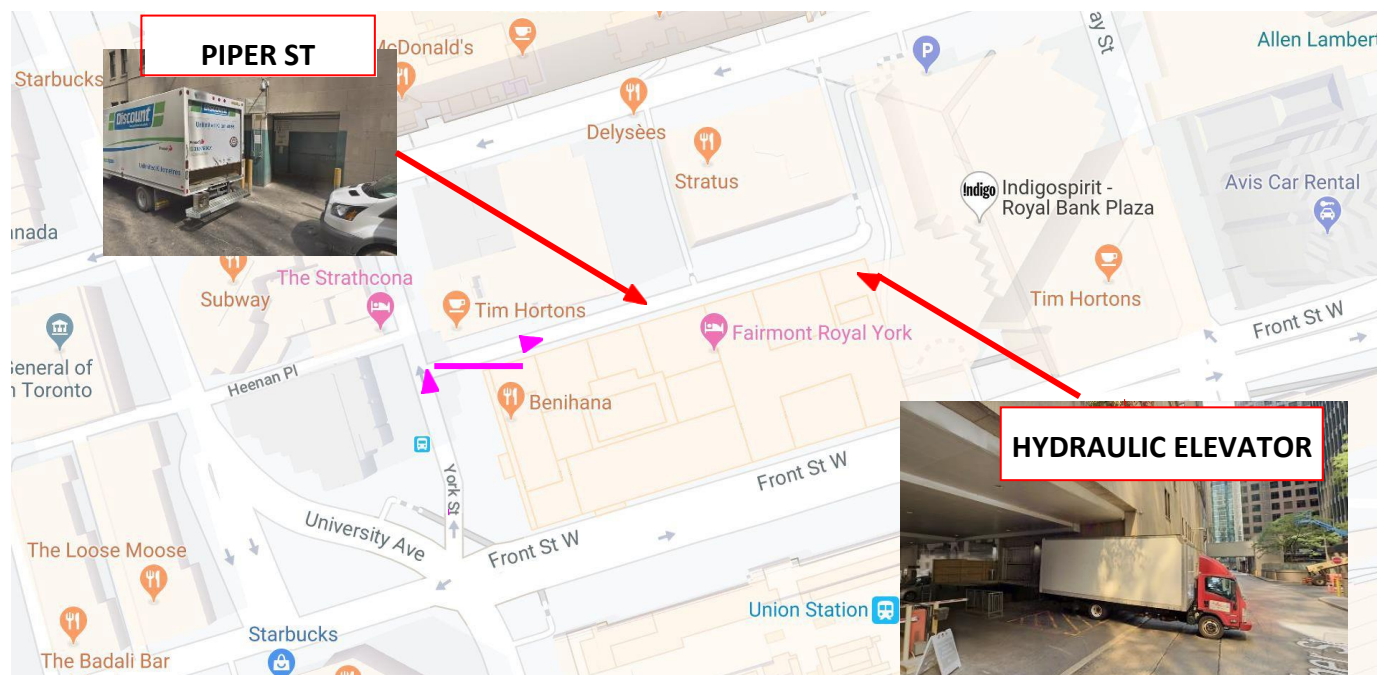
Height 7' 8"

Loading Dock Locations

There are two loading docks: Hydraulic Elevator and Piper Street Elevator. Both loading dock locations are accessible from Piper Street, by turning east from York Street.

Piper Street Elevator is located in the middle and Hydraulic Elevator at the end of Piper Street.

***NOTE – There is no truck holding space at both elevators**




Piper Street Elevators

– No level dock, street level access only. Trucks should have a lift gate to facilitate materials handling.


Hydraulic Elevator

- 4' level dock, which can accommodate a truck no longer than 38' from bumper to bumper.



MAP TO PIPER LANE ELEVATORS

Suggested route for loading and unloading via Piper Lane Elevators at Fairmont Royal York.



Travelling Eastbound via Gardiner Expressway

1. Take Spadina Avenue exit →
2. Turn left onto Spadina Avenue
3. Turn right onto Front Street West
4. Follow Front Street to York/University Street Intersection
5. Turn left onto York Street →
6. Turn right onto Piper Street

Drive half way down to the Receiving Area of Fairmont Royal York on your right hand side is the loading area for the Piper Lane Elevators. ■

Travelling Westbound via Gardiner Expressway

1. Take Yonge Street exit →
2. Turn right on Yonge Street
3. Travel North to Front Street
4. Take a left on Front Street
5. Turn right onto York Street
6. Turn right onto Piper Street →

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Fairmont Royal York
416 368 2511

